



Setup a Meta Quest VR Headset

This setup is compatible for :

- Meta Quest 2
 - Meta Quest 3
 - Meta Quest 3S
 - Meta Quest Pro
1. You will receive an eMail from Meta within **24 to 72 hours after your subscription**. Check your email for this message.
 2. In the Meta eMail, click on the link "**Setup your account**".
 3. Enter your eMail address.
 4. You will receive a code via email to register on the Meta website.
 5. The website will require several pieces of information : Password, Name, Date of Birth. Complete these fields to finish setting up the Meta account.
 6. **If your Meta VR Headset is not new** (has been used before) you will need to reset it :
 - Turn off your headset
 - Press the power button and volume button "-" on your headset at the same time until the splash screen loads
 - Use the volume buttons on your headset to select the "**Factory reset**" option, then press the power button
 7. After the first initialisation **DO NOT CHOOSE** "Pair your headset with the Meta Horizon App to continue", instead choose the option below "**Connect to your organisation**"
 8. Continue with the initial setup. The C2Care application will be automatically downloaded and installed. Launch it via the directory "For Work" or "Applications"
 9. A code will be displayed in the C2Care app. Send this code to support@c2.care and we will activate your headset in 24 to 72 hours.
 10. You are ready !